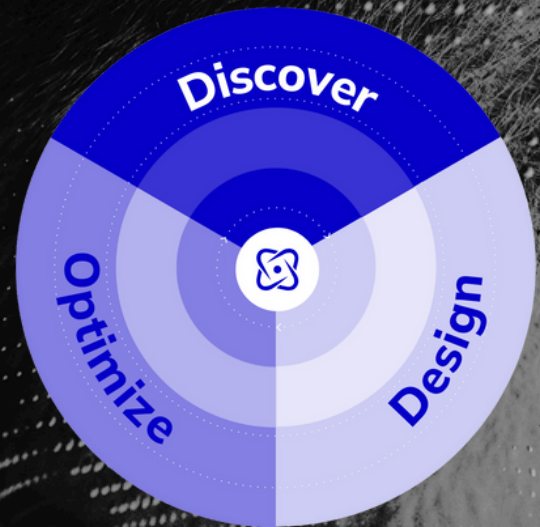


 **Process360**Live

# The Process Intelligence Platform

iGrafX enables true business transformation through our process intelligence platform, Process360 Live. It enables you to discover how your processes run today, collaboratively design the ideal versions of those processes, and then optimize for performance aligned with your corporate strategy.



## Why Process360 Live?



Improved  
Productivity



Data-Driven  
Decision Making



Regulatory  
Compliance



Cost  
Reduction

## Process Mining

Discover how your processes run today

Understand how your as-is processes are running based on the data that exists in your systems, uncovering inefficiencies and bottlenecks, and highlighting opportunities for optimization.

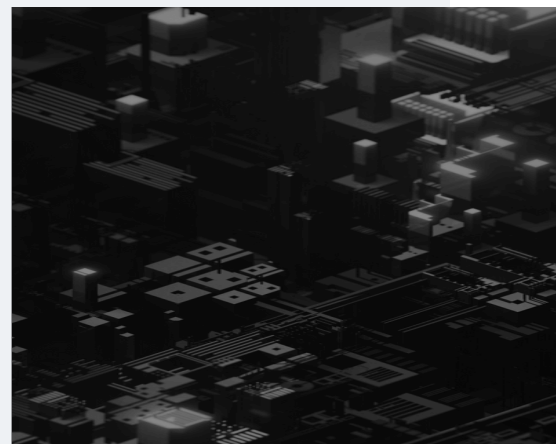
- Gain 100% objective visibility into how your processes run in reality based on the data in your systems
- Automatically uncover inefficiencies, compliance violations, and opportunities for improvement
- Identify root causes to create targeted change management plans
- Compare actual process operation against assumed process operation through conformance checking
- Leverage predictive analytics to be informed of process problems before they occur

## Process Design

Design the ideal future versions of your processes

Model processes, customer journeys, and value streams. Connect them to teams, assets, products, risks, controls, and other process context. Align operations to corporate strategies, goals, and performance indicators.

- Build an ideal future-state process collaboratively with all stakeholders
- Collect, manage and maintain all process knowledge in a single repository
- Ensure processes are compliant with regulations and internal policies through documented risks and mitigating controls
- Generate documentation and standard operating procedures to ensure process consistency and support compliance
- Control the rollout of new processes with review and approval cycles aligned to the RACI framework



## Process Simulation

De-risk and accelerate process improvement initiatives

Create a data-driven baseline that reflects reality. Test changes, see the impact, and prioritize improvement opportunities without an upfront investment.

- De-risk transformation initiatives through data-driven analysis of improvement opportunities
- Quantify the investment and ROI of proposed changes to prioritize the most impactful opportunities
- Perform what-if analyses, prediction and projection analyses, root-cause identification, and decision support
- Identify unforeseen downstream consequences as a result of proposed changes
- Tailor simulation models to your specific business trends, work schedules, and process operations

