Process360Live

Moving Past the Process Diagramming Roadblock

The likes of Visio, Lucid, and even PowerPoint have long been the go-to tools to draft visualizations of process flows. They serve their purpose well, providing a foundation for documentation and giving transformation leaders a jumping-off point to align various stakeholders. But as time goes on and more processes get diagrammed, cracks begin to form. The process of diagramming processes itself become unwieldy, outdated, and more of an administrative nightmare than the value it provides.

Centralized Repository

Diagramming Tools

Each diagram is fully self-contained. Common elements between diagrams have to be manually recreated, slowing things down and inviting inconsistency.

VS

Process Intelligence Platform

Everything in your organization has a corresponding digital twin. From your teams to systems, assets, objectives, goals, KPIs, risks, controls... and the list goes on. These are defined and maintained centrally, meaning they have a consistent representation that can be linked to individual diagrams.

The Process Repository integrates with other systems like your GRC, HRM, CRM, ERP, etc, again promoting consistency and saving time. The processes represented by diagrams are also linked, making it easy to implement frameworks such as the APQC Process Classification Framework (PCF).

Dynamic Documentation

Diagramming Tools

Diagrams are static, limiting their ability to represent dynamic processes and adapt to changing business needs.

VS

Process Intelligence Platform

Because of the Process Repository, diagrams are automatically updated to reflect organizational changes. Someone leaves and a new team member replaces them?

It's only a few clicks to replace them in every process diagram that they were a part of. And robust cycle management ensures that there is a cadence for updates, reviews, approvals, and acknowledgments by the process owners and operators.

Historical & Predictive Analysis

Diagramming Tools

Diagrams lack critical information that informs how to improve them, including process time, process cost and risk exposure.

VS

Process Intelligence Platform

Process Intelligence platforms have native process mining capabilities to allow you to extract process performance and risk data directly from the source systems where the processes are executed. Process Intelligence platforms also provide a set of integrations with common transactional and analytical systems to capture performance data wherever it exists.

This data not only offers a historical perspective, but it also fuels predictive analytics and simulation models to understand where and when a process might break in the future, and validate that your remediation effort will have the intended effect.

Visualization & Navigation

Diagramming Tools

A process diagram is the only view into the process, making it impossible to right-size your presentation for different stakeholders.

VS

Process Intelligence Platform

Process Intelligence platforms provide high-level and low-level views of processes and their performance. It's easy to aggregate process information and answer questions like "Which of my processes exposes us to the most risk?" or "What are all of the processes that this team is responsible for?". Or drill down into details like "What are the set of work instructions for this specific process step?".

They enable you to create reports and dashboards to right-size your presentation for any audience.

Whether you've hit a productivity wall, reached a new level of organizational maturity, or have undergone a less-than-favorable audit, a modern process intelligence platform is your logical next step.